

## Day One

- Pre-training questionnaire
- Introductions
- Billing manager attributes
- Billing department structure & staffing
- Policy and procedure development
- Medicare enrollment
- Revenue cycle components (*begin, depending upon available time*)

### **Homework**

- ✓ Read PIN98-23

## Day Two

- Revenue cycle components (*continued from Day One*)
- Denial management
- Key performance indicators (KPIs)
- Coding overview

### **Homework**

- ✓ KPI analysis
- ✓ Read CMS chapters
- ✓ Complete coding scenarios

## Day Three

- HIPAA 5010 & ICD-10 implementation
  - Medicare Federally Qualified Health Center (FQHC) billing (*to include crossover billing information*)
  - Compliance activities
  - Post-training questionnaire
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